

Power On: October is National Co-op Month

As an electric cooperative, our top priority is always to provide reliable, affordable energy to you, the consumer-members we serve. Because we are a co-op, our mission is to enrich the lives of our members and serve the long-term interests of our local community — and this mission has never been more critical than in recent months. One of the seven principles that guides all co-ops is “concern for community.” To me, this principle is the essential DNA of C & L Electric Cooperative and it sets us apart from other electric utilities.

October is National Co-op Month, and electric cooperatives across the country are highlighting the many ways we “Power On.” Keeping this theme in mind, I recognize the essential role we play in serving a special community like ours.

Who would have fathomed in March, that the COVID-19 virus would amount to a test of our community and our nation? The changing circumstances due to the pandemic have created both challenges and opportunities. Over the

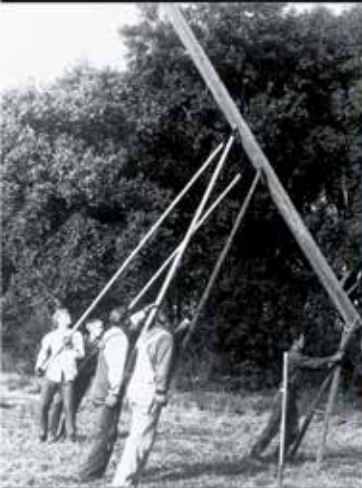
past several months, we’ve all been challenged to operate differently, and we are working hard to meet this challenge.

As an essential service, and to ensure reliability of your power supply, we modified our operations to safeguard business continuity. Some staff worked remotely. In the office, we limited and modified meetings and gatherings to allow for safe separation. We also adjusted our walk-in office availability and in-person service calls to ensure the health and safety of our employees and our valued members. For the health and safety of everyone, we think these measures were the prudent course of action for the times.

We’ve seen other local businesses rising to meet similar challenges during this time, because that’s what communities do. While the challenges caused by COVID-19 have been daunting, I’m heartened to see how everyone is pulling together.

C & L Electric Cooperative was built by the community to serve the community, and that’s what we’ll continue to do — Power On.

Then. Now. Always.
We’re proud to power your life.
October is National Co-op Month.



#PowerOn

Congratulations to Danny Case

Danny Case, retired in July as a Serviceman for C & L after working for the cooperative for 42 years.

C & L employees and directors wish Danny the very best in his retirement!



Happy Retirement

Notice to those who pay tenant's electric bills

C & L Electric provides electric service to some families, called tenants, who live in houses provided for them by landlords. The tenant's electric bill may be paid for by the landlord with the account in the landlord's name. When this is the case, the tenant receives no correspondence from the Cooperative and may have his/her service disconnected without notice if the landlord fails to pay. To avoid this, C & L strongly advises that tenants receive electric service in their own names regardless of who pays the bill. However, if this is not possible, C & L Electric offers the following protection to registered tenants:

1. Electric service will not be discontinued until the tenant has been notified.
2. The tenant will be allowed up to 30 days after the due date to pay the bill.
3. When feasible, the tenant will be allowed to apply for service in his/her own name.

C & L Electric requests that landlords, who are paying the electric bills for a tenant who has no account with the Cooperative, please register the tenant by completing the following form: (Your tenant does not receive this magazine as it is sent to members only.)

LANDLORD

I pay for electric service for a tenant and the account is in my name:

Landlord Name _____

Address _____

Account # _____ Telephone # _____

My TENANT who receives electric service in my name is:

Tenant Name _____

Address _____

Telephone # _____

MAIL FORM TO:

C & L Electric Cooperative, P. O. Box 9, Star City, AR 71667